

## Managing & Leading in Multi-Cultural Environment

Essential Steps Leading to Success with Diverse Teams

Date	Venue	Fees
28 Jul - 01 Aug 2019	Dubai	\$4,950

### Training Course Overview

Our workplaces are increasingly becoming more diverse and management and leadership in a cross-cultural environment is an essential skill for any manager or leader in any organisation. Culture is a complex concept, with many different definitions. Put simply, culture is about the way people think, feel, and act. This Anderson training course aims to explore the meaning and psychology of culture; to understand the impact of culture and to identify the areas in which cultural differences present a challenge in managing and leading employees. This Anderson training course will provide the opportunity to develop your multi-cultural leadership and management skills in a safe, fun and informative learning environment. This is a vital training course for any manager or leader.

### Training Course Objectives

By attending this Anderson training course, delegates will be able to:

- List Hofstede's five value dimensions
- Explain the meaning of each of the five value dimensions
- Illustrate examples of stereotypes and stereotyping
- Differentiate between transformational & transactional management
- Formulate a business case for cultural diversity in their workplace

#### The Certificate

- Anderson Certificate of Completion will be provided to delegates who attend and complete the course.



### Designed for

This Anderson training course is suitable to a wide range of professionals in all sectors. For example:

- Leaders who need to improve their skills in cross-cultural management
- Expatriates working on global assignments or those who manage expatriates
- Human resource personnel including HR Business Partners
- All supervisors, middle Managers & Department Heads
- Senior Managers in multi-cultural organisations
- All staff interested in developing multi-cultural skills

### Training Course Outline

Amongst a wide range of valuable topics, the following will be prioritised:

- The Meaning of Culture
- Understanding globalisation
- The Psychology of Culture
- Strategies for improving your cross-cultural communication
- Developing a global mindset
- Managing diverse employees in a multi-cultural workplace
- Best-practice in multi-cultural communication
- Current business issues related to managing & leading in a multi-cultural workplace
- Ways to ensure success and limit failure with international assignments
- Culture shock and global working

#### OUR QUALITY STANDARD

Fully Accredited to Ensure the Highest Possible Standard



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+971 4 365 8363 info@anderson.ae  
+971 4 360 4759 www.anderson.ae