



Key Performance Indicators & Optimisation

Delivering Results by Aligning Measures with Strategy

Date	Venue	Fees
11 - 15 Nov 2018	Dubai	\$4,950
14 - 18 Apr 2019	Dubai	\$5,950
16 - 20 Sep 2019	Rome	\$5,950
10 - 14 Nov 2019	Dubai	\$5,950

Training Course Overview

Why some organizations fail to stay competitive in the market?

One of most important reasons is that they have no **Performance Management System** that Collect, Analyze and Report Information regarding the performance of the organization.

The purpose of developing a system for effective measuring of performances is to understand, adjust and improve business in all department of the organization. **Performance measurement enable effective organizations to express their success by numbers.** Beside control function indicators of performances also have two other functions:

- 1. Developing and guiding function; they present a base for formulating and implementation of the strategy of the organization**
- 2. Motivation function; they induce management to fulfill goals and motivate all stakeholders to realize those goals and on even higher level**

Performance Measurements and Key Performance Indicators are the means to monitor the **execution of the Strategy of the Organization.** It is, therefore, absolutely vital that **organizations should have proper strategies and proper means of executing the strategies.** In 2006 the Monitor Group asked Senior Executive about their number one priority and the answer was "Strategy Execution".

The Certificate

- Anderson Certificate of Completion will be provided to delegates who attend and complete the course.

Training Course Objectives

By attending this Anderson training course, you should achieve these goals:

- Integrating performance measures in strategic and operational management systems
- How to link Strategy to Operational Activities
- Methods for developing and implementing a Performance Measurement System
- Provision of a practical resource kit for implementing performance measurements
- Realize the benefits of utilizing an effective Performance Measurement System
- To understand the concept of Strategy and Strategy Execution
- Address the human factors of implementing a performance measurement system
- Design and develop Dashboards and Scorecards in Excel

Designed for

This Anderson training course is suitable to a wide range of professionals but will greatly benefit:

- All personnel involved in developing and implementing Performance Measures
- Advisors, planners, and others developing Scorecards and Dashboards
- Functional, Line and Operational Managers
- Process Improvement/Quality managers
- Project / PMO Managers

Training Course Outline

Among a range of valuable topics, the following will be given high priority:

- Understanding the Current Situation and the Need for Change
- Driving the Mission statement/aims into the Organization through Success Factors
- Planning to Implement Performance Measurement
- Developing and Implementing Success Factors and Performance Measurements
- Full Day Workshop on the Design and Development of Scorecards and Dashboards using "EXCEL"

OUR QUALITY STANDARD

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