Anderson
Executive Development Centre

Managing Employee Performance, Behaviour and Attitudes

Dealing with People Issues & Difficulties in the Workplace

Date	Venue	Fees
19 - 23 Aug 2019	Istanbul	$5,950
17 - 21 Nov 2019	Dubai	$5,950

Training Course Overview

People are at the core of any workplace, but people can be very complex in their behaviours and attitudes. Managing people and their performance requires specialist skills and attitudes that many leaders, managers, and supervisors struggle with these issues. This exciting and very practical Anderson training course will provide the opportunity to develop your people management skills in a safe, fun, and informative learning environment. This is a vital course for any supervisor, manager or leader who needs to manage employee performance, behaviour and attitudes.

Training Course Objectives

By attending this Anderson training course, delegates will be able to:

- List the key competencies of Emotional Intelligence
- Illustrate examples of performance decline and the appropriate interventions
- Differentiate between talent management & succession planning
- Formulate a business case for appropriate performance appraisal
- Evaluate the basics of group dynamics

Designed for

This Anderson training course is suitable to a wide range of professionals in all sectors. For example:

- Leaders, managers, and supervisors who needs to improve their skills in people management
- Human resource personnel including HR business partners
- All supervisors, middle managers & department heads
- Learning and development professionals
- All staff interested in developing these specialist skills

Training Course Outline

Amongst a wide range of valuable topics, the following will be prioritised:

- Understanding people
- The basics of human psychology
- Strategies for improving performance in individuals and teams
- Communication skills for performance improvement
- Driving performance through talent management
- The principles of effective performance appraisal
- How to structure an appraisal meeting
- An introduction to group dynamics
- Giving feedback with Emotional Intelligence (EI)
- Understanding behavioural styles

Professional Recognition and Accreditation

This program has been approved by HR Certification Institute for general re-certification credit hours of HR Professionals. The use of this seal is not an endorsement by the HR Certification Institute of the quality of the program. It means that this program has met the HR Certification Institute's criteria to be pre-approved for recertification credit.

The Certificate

- Anderson Certificate of Completion will be provided to delegates who attend and complete the course
- The HRCI Approved Provider Seal and the corresponding Recertification Credit Hours Awarded will be reflected on the Certificate of Completion

OUR QUALITY STANDARD
Fully Accredited to Ensure the Highest Possible Standard

REGISTER NOW

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