Anderson
Executive Development Centre

Performance Measurements, Continuous Improvement & Benchmarking

Achieving Strategic Alignment in Lean and Agile Environments

Date	Venue	Fees
24 - 28 Feb 2019	Dubai	$5,950
01 - 05 Jul 2019	Dublin	$5,950
02 - 06 Sep 2019	London	$5,950
24 - 28 Nov 2019	Dubai	$5,950

Training Course Overview

Exceptional Performance Management is a hallmark of every successful organization. However, it does not stand alone. As competitive pressures increase, new methods emerge. In recent years, organisations have dealt with performance issues in operations by adopting Lean methods. Project delays and cost overruns have resulted in the evolution of a range of Agile methods. Today's challenge is to understand how they impact each other and integrate them to deliver optimal performance and productivity.

This intensive Anderson training course provides the methods, tools and techniques required to improve performance and productivity by integrating strategy, operations and projects with a performance measurement, framework that will work in traditional environments and enhance Lean and Agile methods when they are used.

Training Course Objectives

By attending this Anderson training course delegates will be able to make a substantial, positive impact to the performance and productivity of their organization, by:

- Identifying and specifying the 'vital few' performance measures that drive success
- Understanding current proven techniques for continuous improvement and benchmarking
- Practicing the application of these methods, tools and techniques, through case studies & interactive exercises
- Knowing when and how Lean and Agile approaches should be used, and how they relate to performance measures
- Developing an action plan to utilize these approaches in their own areas of responsibility

Designed for

This Anderson training course is suitable for a wide range of professionals who are involved in any aspect of Performance Management and who want to understand, implement and improve the latest proven Performance Measurement methods, tools and techniques to improve productivity, including:

- General Managers
- Maintenance Managers
- Operational Managers
- Maintenance & Reliability Engineers
- Technical managers & supervisors
- Quality Managers

Training Course Outline

Amongst a wide range of valuable topics, the following will be prioritised:

- Current good practice in Performance Measurement
- Implementing benchmarking and continuous improvement
- Selecting the 'vital few' Performance Measures
- The key principles of Lean management
- The fusion of Lean and Agile approaches – the current state of the art
- Analyzing and Improving Process and Project performance
- Identifying and selecting KPI measures and targets
- Integrating performance management with Lean and Agile
- Different Methods of benchmarking and how they relate to each other
- Measuring outcomes, outputs and value drivers

The Certificate

- Anderson Certificate of Completion will be provided to delegates who attend and complete the course.

VAT Announcement: The Government of UAE have introduced Value Added Tax (VAT) on goods and services from 01-January-2018. In compliance with the legislation issued by the UAE Government, we will be applying a 5% VAT on the fees for all our programs and services offered from January 2018 as applicable and stipulated in the FTA circulars.