

# Advanced Problem Solving & Decision Making

Analysis, Design & Leadership

#### Upcoming Sessions

12-16 Aug 2024	London - UK	\$5,950
07-11 Oct 2024	Lisbon - Portugal	\$5,950
18-22 Nov 2024	Dubai - UAE	\$5,950
13-17 Jan 2025	London - UK	\$5,950
30 Jun-04 Jul 2025	New York - USA	\$6,950
11-15 Aug 2025	London - UK	\$5,950
17-21 Nov 2025	Dubai - UAE	\$5,950

#### **▶** Training Details

#### **Training Course Overview**

Leadership excellence hinges on the ability to make timely and informed decisions. Great leaders stand out by leveraging a diverse range of techniques and practices to generate creative solutions in an increasingly uncertain world.

Effective decision-making involves analysis, synthesis, sound judgment, and, when necessary, a willingness to take calculated risks. This Anderson training course guides participants through a systematic journey from problem identification to solution generation. Delegates will learn how to break down complex problems and brainstorm innovative ideas to tackle even the most formidable challenges. The course aims to unleash the creative potential inherent in every individual and provides practical opportunities to address real-life workplace issues. Participants will depart feeling energized, confident in their creative abilities, and equipped to foster critical thinking in others. If you're confronted with difficult decisions, this intervention is tailored precisely for you!

#### **Training Course Objectives**

#### By attending this Anderson training course, delegates will be able to:

- ► Select an apply pragmatic methods for effective problem solving and decision making
- Appreciate how values, bias and personality can impact solutions we create
- Utilise a structured approach to generate productive solutions
- ► Assess personal and organisational creativity and set an agenda for progression
- Explore and apply various problem-solving technique that generate creative solutions
- ▶ Develop the decisive skills that define competent and credible leadership

#### **Designed For**

### This Anderson training course is suitable to a wide range of professionals but will greatly benefit:

- ► Leaders who seek to challenge the status quo and promote innovation
- ► Team leaders keen to harness "collective wisdom" through collaborative practice
- ► Organisational leaders who evaluate risk and make key business decisions
- ► Leaders who facilitate change initiatives and seek productive tools
- ► All professionals seeking to sharpen their cognitive thinking skills
- Leaders who seek to challenge the culture of their organisation and ignite innovation

#### Training Details

### Day One: Decision Making and Problem Solving - Symbiotic Partners

- ► Leadership and the dynamics of decision making
- ► 21<sup>st</sup> century Leadership "decision architects" of future performance
- ► Impacting variables: values, bias and hubris in seeking ethical solutions
- Personality Type and cognitive preferences in decision making
- ► Psychometric assessment on your problem-solving preferences
- "Collective wisdom" a structured process for grounded solutions

### Day Two: Applying Structured Techniques to Organisational Issues

- ► How well do I solve problems? outcomes and personal cognitive strengths
- ▶ Using the "whole brain" to make rational, informed and balanced decisions
- ► Flexibility on leadership and thinking; opening the mind to new ideas
- ► A structured model for problem solving; balancing logic and emotional responses
- ► Unexpected events that destroy equilibrium; the unpredictable factor
- Dynamic Tension, Decision Making, Newton's Laws and the Management of Change

### Day Three: The Quest for Continuous Improvement - A Journey not a Destination

- ► Encouraging creative problem solving for continuous improvement
- ► Appreciative Enquiry and a focus on positive dialogues
- ► Solution Focus methodology: a transformational tool for business dialogues
- ► Diagnostic tools for identifying and addressing organisational issues
- ► TRIZ: Applying techniques to innovate and improve process and product
- ► Capturing the creative capacity of the millennial generation

### Day Four: Building Creative Capability in Self, Others and the Wider Organisation

- ► "How creative am I"? Challenging self-imposed assumptions
- ► Beware the creative introvert: the "ENIGMA" of the quiet, awkward individual
- ► Where do good ideas come from? "Imagineering": current examples from technology
- ► "Curiosita": multiple intelligences and lessons from Leonardo da Vinci
- ► Fostering and facilitating organisational innovation
- ► Building the creative organisation: a menu for good leadership practice
- ► Creative leadership dialogues to influence, persuade and align your people

## Day Five: The Creative Leader in the Innovative Organisation

- ► Leadership style, cognitive processes decision-making outcomes
- ► Enhancing Serendipity
- ► Ensuring alignment with corporate mission
- ► Assessing creativity in your organisation and identifying "roadblocks"
- ► Establishing "innovation champions"; a strategy for promoting innovation and change
- ► Designing a personal plan for innovation in the workplace

#### ▶ The Certificate

Anderson Certificate of Completion will be provided to delegates who attend and complete the course.

#### ► INFO & IN-HOUSE SOLUTION

For more information about this course, call or email us at:

Call us: +971 4 365 8363

Email: info@anderson.ae

Request for a Tailor-made training and educational experience for your organization now:

Email: inhouse@anderson.ae



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