



The Management Transition

Developing Great People Management Skills

► Upcoming Sessions

22-26 Jul 2024	London - UK	\$5,950
16-20 Sep 2024	Istanbul - Turkey	\$5,950
11-15 Nov 2024	Dubai - UAE	\$5,950
24-28 Feb 2025	Dubai - UAE	\$5,950
26-30 May 2025	Paris - France	\$5,950
21-25 Jul 2025	London - UK	\$5,950
15-19 Sep 2025	Istanbul - Turkey	\$5,950
10-14 Nov 2025	Dubai - UAE	\$5,950

► Training Details

Training Course Overview

Are you new to a management role or do you want support in developing your capabilities to be a great boss? This course recognises the changing shape of work resulting in the need for new management capabilities. It is widely known that millennials have different expectations of work; managers therefore need new approaches to motivate them. As technology advances, organisational structures are adapting and knowledge workers and front-line staff are required to take decisions. Join us on this interactive course to gain confidence, learn new skills and raise your awareness to become the manager or supervisor you want to be.

Training Course Objectives

By attending this Anderson training course, delegates will be able to:

- Understand what constitutes a managers' role and key capabilities
- Gain understanding of team leadership and how to apply it
- Enhance communication skills to overcome functional barriers
- Acquire creative thinking skills for effective problem solving
- Develop abilities to manage up as well as peers and subordinates

Designed For

This Anderson training course is suitable for a wide range of professionals who are in the process of transitioning to a managerial role and who want to gain skills and confidence to become great bosses. For example:

- Employees about to progress into supervision or management

- ▶ Current Supervisors who are interested in building their management skills
- ▶ Team Leaders, site, operations and production Supervisors
- ▶ First time Managers yet to receive management training
- ▶ Young employees identified as 'high potential' future Managers

▶ Training Details

Day One: The tasks and responsibilities of management

- ▶ Defining the role of management (Mintzberg)
- ▶ Leader and manager?
- ▶ The challenges of a new role
- ▶ Key competences of managers at different levels (CMI)
- ▶ Understanding my Strengths and Weaknesses
- ▶ What type of boss will I be?

Day Two: Leading a Team Effectively

- ▶ Understanding the internal context: Organisation's vision, purpose and aims
- ▶ How the external context impacts the organisation
- ▶ Setting and aligning team objectives
- ▶ Gaining communications skills to provide clear direction
- ▶ High performance teams
- ▶ Embracing diversity

Day Three: Managing People

- ▶ The HR cycle: recruitment, induction, training & development, career options or exit
- ▶ Interactions with HR function
- ▶ Delivering quality Performance Reviews
- ▶ Motivating staff for performance and outcomes
- ▶ Coaching methods and skills
- ▶ Managing conflict

Day Four: Managing Resources

- ▶ Managing projects: planning, implementing and reviewing
- ▶ Assessing and managing risks
- ▶ Setting budgets
- ▶ Managing information
- ▶ Reporting, controlling and adjusting plans
- ▶ The process of continuous improvement

Day Five: Solving Problems and Making Decisions

- ▶ Managing stakeholders' interests
- ▶ Mastering problem-solving techniques
- ▶ Understanding decision making processes and their impact
- ▶ Selecting performance measures to guide improvements
- ▶ Ensuring effective use of communications channels
- ▶ The Monkey Rule: achieving goals through the effort of others

▶ The Certificate

Anderson Certificate of Completion will be provided to delegates who attend and complete the course

▶ INFO & IN-HOUSE SOLUTION

For more information about this course, call or email us at:

Call us: +971 4 365 8363

Email: info@anderson.ae

Request for a Tailor-made training and educational experience for your organization now:

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