



Managing & Leading in Multi-Cultural Environment

Essential Steps Leading to Success with Diverse Teams

► Upcoming Sessions

30 Sep-04 Oct 2024	Online	\$3,950
09-13 Dec 2024	Online	\$3,950

► Training Details

Online Training Course Overview

Our workplaces are increasingly becoming more diverse and management and leadership in a cross-cultural environment is an essential skill for any manager or leader in any organisation. Culture is a complex concept, with many different definitions. Put simply, culture is about the way people think, feel, and act. This Anderson training course aims to explore the meaning and psychology of culture; to understand the impact of culture and to identify the areas in which cultural differences present a challenge in managing and leading employees. This **Managing & Leading in Multi-Cultural Environment** training course will provide the opportunity to develop your multi-cultural leadership and management skills in a safe, fun and informative learning environment. This is a vital training course for any manager or leader.

Online Training Course Objectives

By attending this Anderson online training course, delegates will be able to:

- ▶ List Hofstede's five value dimensions
- ▶ Explain the meaning of each of the five value dimensions
- ▶ Illustrate examples of stereotypes and stereotyping
- ▶ Differentiate between transformational & transactional management
- ▶ Formulate a business case for cultural diversity in their workplace

Designed for

This Anderson online training course is suitable to a wide range of professionals in all sectors. For example:

- ▶ Leaders who needs to improve their skills in cross-cultural management
- ▶ Expatriates working on global assignments or those who manage expatriates
- ▶ Human resource personnel including HR Business Partners
- ▶ All supervisors, middle Managers & Department Heads
- ▶ Senior Managers in multi-cultural organisations
- ▶ All staff interested in developing multi-cultural skills

► Training Details

Day One: Understanding Culture

- ▶ The meaning of culture
- ▶ Understanding your Cultural Intelligence (CI)
- ▶ The seven most prominent levels of culture
- ▶ Hofstede's value dimensions
- ▶ Understanding globalisation

Day Two: The Psychology of Culture

- ▶ Cross-cultural communication
- ▶ Stereotypes and stereotyping
- ▶ Motivation and culture
- ▶ Body-language and culture
- ▶ Cross-cultural negotiation

Day Three: Leadership in a Global Organisation

- ▶ Transformational & transactional management
- ▶ Developing a global mindset
- ▶ Managing in multi-national companies
- ▶ Multi-cultural teams
- ▶ Culture and decision-making

Day Four: Managing Diverse Teams

- ▶ The business case for cultural diversity
- ▶ Managing cross-functional teams
- ▶ People skills for effective cross-functional management
- ▶ Multi-national team management
- ▶ Establishing Nationalisation programmes

Day Five: Current Issues in International Business

- ▶ Innovation and culture
- ▶ Why international assignments fail
- ▶ Culture shock and global working
- ▶ International Human Resource issues
- ▶ Personal action planning

▶ The Certificate

Anderson e-Certificate of Completion will be provided to delegates who attend and complete the online course

▶ INFO & IN-HOUSE SOLUTION

For more information about this course, call or email us at:

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Request for a Tailor-made training and educational experience for your organization now:

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