



Performance Measurements, Continuous Improvement & Benchmarking

Achieving Strategic Alignment in Lean and Agile Environments

► Upcoming Sessions

21-25 Oct 2024	Online	\$3,950
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► Training Details

Online Training Course Overview

Exceptional Performance Management is a hallmark of every successful organization. However, it does not stand alone. As competitive pressures increase, new methods emerge. In recent years, organisations have dealt with performance issues in operations by adopting Lean methods. Project delays and cost overruns have resulted in the evolution of a range of Agile methods. Today's challenge is to understand how they impact each other and integrate them to deliver optimal performance and productivity.

This intensive Anderson online training course provides the methods, tools and techniques required to improve performance and productivity by integrating strategy, operations and projects with a performance measurement, framework that will work in traditional environments and enhance Lean and Agile methods when they are used.

Online Training Course Objectives

By attending this Anderson online training course, delegates will be able to:

- ▶ Identify and specify the 'vital few' performance measures that drive success
- ▶ Understand current proven techniques for continuous improvement and benchmarking
- ▶ Practice the application of these methods, tools and techniques, through case studies & interactive exercises
- ▶ Know when and how Lean and Agile approaches should be used, and how they relate to performance measures
- ▶ Develop an action plan to utilize these approaches in their own areas of responsibility

Designed For

This Anderson online training course is suitable for a wide range of professionals who are involved in any aspect of Performance Management and who want to understand, implement and improve the latest proven Performance Measurement methods, tools and techniques to improve productivity, including:

- ▶ General Managers
- ▶ Maintenance Managers
- ▶ Operational Managers
- ▶ Maintenance & Reliability Engineers
- ▶ Technical managers & supervisors
- ▶ Quality Managers

Online Training Course Outline

Amongst a wide range of valuable topics, the following will be prioritised:

- ▶ Current good practice in Performance Measurement
- ▶ Implementing benchmarking and continuous improvement
- ▶ Selecting the 'vital few' Performance Measures
- ▶ The key principles of Lean management
- ▶ The fusion of Lean and Agile approaches – the current state of the art
- ▶ Analyzing and Improving Process and Project performance
- ▶ Identifying and selecting KPI measures and targets
- ▶ Integrating performance management with Lean and Agile
- ▶ Different Methods of benchmarking and how they relate to each other
- ▶ Measuring outcomes, outputs and value drivers

▶ **Preview**

10:30 - 11:00 : Welcome, Setup, Registration

11:00 - 12:30 : First Session

12:30 - 12:45 : Break (15 minutes)

12:45 - 14:15 : Second Session

14:15 - 14:30 : Break (15 minutes)

14:30 - 16:00 : Third Session

▶ **The Certificate**

An Anderson e-Certificate will be provided to delegates who attend and complete the online training course

▶ **INFO & IN-HOUSE SOLUTION**

For more information about this course, call or email us at:

Call us: +971 4 365 8363

Email: info@anderson.ae

Request for a Tailor-made training and educational experience for your organization now:

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