



An Understanding of Fraud and Investigation Procedures

Upcoming Sessions

30 Sep-04 Oct 2024	Amsterdam - The Netherlands	\$5,950
13-17 Jan 2025	Dubai - UAE	\$5,950
16-20 Jun 2025	London - UK	\$5,950

▶ Training Details

Does Fraud Concern Me?

Yes, it does. Currently, fraud is more likely to occur than ever before. Business owners should be fully aware of fraud and create an environment that not only combats fraud but allows nominated persons to investigate fraud correctly and thoroughly. This training course will assist you and your workforce with this. Your company's assets need protecting.

TRAINING COURSE OVERVIEW

This training course targets both new and experienced investigators, offering an introductory overview of fraud investigation within their industry. It covers essential practices and procedures for reporting fraud offenses, including current legislation updates, investigation protocols, best practices, evidence collection, and the preparation of evidence for interviewing witnesses and suspects. Emphasizing practical application, the course aims to enhance participants' investigative skills effectively.

This training course will feature:

- ► Current Legislation
- Rules of Evidence
- ► Statement Writing and dealing with Exhibits
- Case Management and Policy Documents
- ► Recovery of Evidence to prove a case
- How to interview witnesses and suspects
- Practical Case Study
- ► Practical interviewing exercises
- ► Daily Knowledge checks

TRAINING COURSE OBJECTIVES

By the end of this training course, participants will be able to:

- ► Describe the nature of fraud and the fraudster
- ► Identify relevant legislation in relation to fraud investigations
- ► Identify specialist agencies to support fraud investigations
- Maximise existing skills within fraud investigations
- ► Manage fraud investigations
- ► An understanding of how to safely secure and package exhibits recovered in an

investigation and label them correctly for continuity and court purposes

DESIGNED FOR

This training course is relevant to those employed in the investigation of fraud offences, and who may have regular contact with police forces and other law enforcement agencies. The training course would also assist managers in the same environment, who wishes to have an understanding of investigation procedures or purely to expand their own knowledge of this topic. This course will greatly assist persons from the following:

- ▶ Banks and other financial institutions
- Public enforcement bodies
- ► Insurers
- ► Oil and Gas sector
- ▶ Power and Electricity Industry
- Utilities
- ► Government Agencies
- Schools and Universities
- Medical Industry
- ► Petrochemicals and Logistics

Training Details

Day One: Nature and Profile of the Fraudster / Victims

- ► To understand how the opportunities for fraud occur
- ► To understand the behaviour of a fraudster
- ► To identify the profile of those involved in occupational fraud
- ► To enable the delegate to understand the nature and scale of Fraud and roles and responsibilities of other agencies
- ► To be able to recognise the different types and classifications of Fraud
- ► To be able to explain the impact of Fraud on local and national communities

Day Two: Core Investigative Skills

- ► To understand the investigative mindset in volume and priority fraud investigations
- ► To recognise investigative skills sets applicable to fraud investigations
- Rules of evidence
- ► To identify and prioritise decision log entries
- ► To develop investigation plans giving focus, direction and clarity to fraud investigations
- ► To identify best practice from both the simulated and original investigations

Day Three: Golden Hour for Fraud

- To understand and apply golden hour principles unique to volume and priority fraud investigations
- ► To understand the importance of case conclusion and applying lessons learnt through structured debriefs
- ► To understand suspect management in fraud investigations
- ► To understand the need for fraud policy files (Decision logs)
- ► Fraud management
- ► Evidence recovery

Day Four: Witness and Suspect Interviews

- ▶ Use and understand the PEACE model for interviewing Witnesses and suspects
- ► Plan and preparing for an interview
- ► How to combat problems in interviews
- ► Blocks to communication
- ► Principles of Interviews
- ► Communication skills

Day Five: Combating Fraud. So, What Do We Do Now?

- ► Do's and don'ts within investigations
- Victim management

- Structured statement writing
- ► Occupational fraud
- ► Spotting the warning signs
- ► How to prevent fraud?

▶ The Certificate

Anderson Certificate of Completion will be provided to delegates who attend and complete the course

► INFO & IN-HOUSE SOLUTION

For more information about this course, call or email us at:

Call us: +971 4 365 8363

Email: info@anderson.ae

Request for a Tailor-made training and educational experience for your organization now:

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