



## Advanced Problem Solving & Decision Making

Analysis, Design & Leadership

### ► Upcoming Sessions

01-05 Jul 2024	New York - USA	\$6,950
12-16 Aug 2024	London - UK	\$5,950
07-11 Oct 2024	Lisbon - Portugal	\$5,950
18-22 Nov 2024	Dubai - UAE	\$5,950
13-17 Jan 2025	London - UK	\$5,950

### ► Training Details

#### Training Course Overview

Leadership excellence is characterised by the capacity to be decisive, taking appropriate decisions at the right time. Making well informed decisions is the secret to leadership success. Great decision makers stand out from the crowd possessing the unique ability to draw upon a diverse range of techniques and practices, that generate the creative responses to meet the challenges of an ever increasingly uncertain world.

Productive solutions are the outcome of analysis, synthesis, sound judgement and where necessary, taking an appropriate level of risk. This Anderson training course offers a step by step journey from problem identification to solution generation. Delegates will learn how to deconstruct problems and generate ideas to solve the most challenging of issues, whilst tapping into their creative and innovative potential. It seeks to inspire the creative process that exists within us all and facilitates opportunities to focus on real life issues in the workplace. Delegates will leave energized, convinced of their creative potential and empowered to facilitate critical thinking in others. If you are faced with making challenging decisions this intervention is tailored for you!

#### Training Course Objectives

**By attending this Anderson training course, delegates will be able to:**

- Select and apply pragmatic methods for effective problem solving and decision making
- Appreciate how values, bias and personality can impact solutions we create
- Utilise a structured approach to generate productive solutions
- Assess personal and organisational creativity and set an agenda for progression
- Explore and apply various problem-solving techniques that generate creative solutions
- Develop the decisive skills that define competent and credible leadership

#### Designed For

**This Anderson training course is suitable to a wide range of professionals but will greatly benefit:**

- ▶ Leaders who seek to challenge the status quo and promote innovation
- ▶ Team leaders keen to harness “collective wisdom” through collaborative practice
- ▶ Organisational leaders who evaluate risk and make key business decisions
- ▶ Leaders who facilitate change initiatives and seek productive tools
- ▶ All professionals seeking to sharpen their cognitive thinking skills
- ▶ Leaders who seek to challenge the culture of their organisation and ignite innovation

## ▶ Training Details

### **Day One: Decision Making and Problem Solving - Symbiotic Partners**

- ▶ Leadership and the dynamics of decision making
- ▶ 21<sup>st</sup> century Leadership - “decision architects” of future performance
- ▶ Impacting variables: values, bias and hubris in seeking ethical solutions
- ▶ Personality Type and cognitive preferences in decision making
- ▶ Psychometric assessment on your problem-solving preferences
- ▶ “Collective wisdom” a structured process for grounded solutions

### **Day Two: Applying Structured Techniques to Organisational Issues**

- ▶ How well do I solve problems? outcomes and personal cognitive strengths
- ▶ Using the “whole brain” to make rational, informed and balanced decisions
- ▶ Flexibility on leadership and thinking; opening the mind to new ideas
- ▶ A structured model for problem solving; balancing logic and emotional responses
- ▶ Unexpected events that destroy equilibrium; the unpredictable factor
- ▶ Dynamic Tension, Decision Making, Newton’s Laws and the Management of Change

### **Day Three: The Quest for Continuous Improvement - A Journey not a Destination**

- ▶ Encouraging creative problem solving for continuous improvement
- ▶ Appreciative Enquiry and a focus on positive dialogues
- ▶ Solution Focus methodology: a transformational tool for business dialogues
- ▶ Diagnostic tools for identifying and addressing organisational issues
- ▶ TRIZ: Applying techniques to innovate and improve process and product
- ▶ Capturing the creative capacity of the millennial generation

### **Day Four: Building Creative Capability in Self, Others and the Wider Organisation**

- ▶ “How creative am I”? Challenging self-imposed assumptions
- ▶ Beware the creative introvert: the “ENIGMA” of the quiet, awkward individual
- ▶ Where do good ideas come from? “Imagineering”: current examples from technology
- ▶ “Curiosita”: multiple intelligences and lessons from Leonardo da Vinci
- ▶ Fostering and facilitating organisational innovation
- ▶ Building the creative organisation: a menu for good leadership practice
- ▶ Creative leadership dialogues to influence, persuade and align your people

### **Day Five: The Creative Leader in the Innovative Organisation**

- ▶ Leadership style, cognitive processes decision-making outcomes
- ▶ Enhancing Serendipity
- ▶ Ensuring alignment with corporate mission
- ▶ Assessing creativity in your organisation and identifying “roadblocks”
- ▶ Establishing “innovation champions”; a strategy for promoting innovation and change
- ▶ Designing a personal plan for innovation in the workplace

## ▶ The Certificate

Anderson Certificate of Completion will be provided to delegates who attend and complete

the course.

## ▶ INFO & IN-HOUSE SOLUTION

For more information about this course, call or email us at:

Call us: +971 4 365 8363

Email: [info@anderson.ae](mailto:info@anderson.ae)

Request for a Tailor-made training and educational experience for your organization now:

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