

Training Details

Training Course Overview

Over the past decade, IT has emerged to be a strategic and valuable enabler to the organization. It has moved from rigid resource consumer, to agile financial opportunity generator. The ability to apply and manage resources effectively is fundamental, for an organization to harness the true value and capabilities that IT can bring. Executives and personnel involved in IT Leadership, often need business acumen to complement a technical domain expertise. Not only does a leadership team need to understand the business goals, but client requirements and how to bring together technology to meet this challenge. This Anderson training course will bring together the business and technical disciplines, to ensure that these key considerations can be met, and IT Leaders upskilled.

Training Course Objectives

By attending this Anderson training course, delegates will be able to:

- ► Understand the role of an effective IT Department
- ► Strategically align IT resources in an agile environment
- Apply Leadership and Management Across All Stakeholders
- ► Define and influence strategic decision-making process
- ► Define an effective IT Budget and Resource Plan
- ► Implement and ensure Quality Standards

Designed for

This Anderson training course is suitable for a wide range of professionals but will greatly benefit:

- ► Chief Information Officer
- ► Senior IT Leadership Personnel
- ► IT Project Management Personnel
- ► Senior Technical Architects
- ► Senior Business Analysts
- ► IT Procurement Specialists

Training Course Outline

Amongst a wide range of valuable topics, the following will be prioritised:

- ► IT Leadership -v- IT Management
- ► IT Management and Leadership Challenges
- ► Fact Management and Presentation
- Understanding Influence and its Application
- ► IT Leadership and Service Support
- Service Support and Managing Requirements and Expectations
- Building the correct Management team
- Qualities and requirements of an IT Project Manager
- ► Building Success into Policy, Practice and Procedure
- Crisis Management Planning and Disaster Recovery

The Certificate

Anderson Certificate of Completion will be provided to delegates who attend and complete the course

► INFO & IN-HOUSE SOLUTION

For more information about this course, call or email us at:

Call us: +971 4 365 8363

Email: info@anderson.ae

Request for a Tailor-made training and educational experience for your organization now:

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