



Certified Professional Manager

The Complete Course on Management: Managing People for Peak Performance

► Training Details

Online Training Course Overview

Good management is the foundation that underpins successful organisations. Become the 'Communicating Manager' who instructs but listens; the 'Managerial Leader' that inspires and the 'People Manager' who generates employee engagement. If people management is important to you, then we offer new skills or methods to sharpen your current competence by attending this motivating and energizing Anderson training course. It focuses on high level principles of effective management and the practices that generate commitment and productivity. Through self-study, education and reflection on experience, this online training course will enable delegates to deepen their understanding of the Manager's role and apply strategies that will deliver immediate impact and improvement.

Online Training Course Objectives

By attending this Anderson online training course, delegates will be able to:

- Recognise their managerial strengths and set an agenda for development
- Employ a range of interpersonal skills to build engagement
- Deliver constructive feedback that motivates future performance
- Diagnose team performance and identify strategies for improvement
- Select and apply innovative ideas and techniques for problem solving

Designed For

This Anderson online training course is suitable to a wide range of professionals but will greatly benefit:

- Employees about to undertake a line management role
- Technical professionals tasked with supervision of others
- Existing Managers who seek to rejuvenate and energise their practice
- Managers with career aspirations to take a future leadership role
- HR/OD Practitioners who support / coach Managers to improve their practice

Online Training Course Outline

Amongst a wide range of valuable topics, the following will be prioritised:

- What is management and what style should I use?
- An evaluation of personal management style and its impact on performance
- Improve communication and listening skills
- Identify strengths and weakness and an action plan for improvement
- Delegate and empower the team to higher productivity
- Techniques to effectively manage conflict in the organisation
- Motivation: the key to success
- Managing a culture of effective problem solving and continuous improvement
- Tools for effective self-management, team management and 'managerial leadership'
- Recognising individuality, managing diversity and aligning team performance

► Preview

First Session : 11:00 - 12:30
1st Break : 12:30 - 12:45
Second Session : 12:45 - 14:15
2nd Break : 14:15 - 14:30
Third Session : 14:30 - 16:00

► The Certificate

- Anderson e-Certificate of Completion will be provided to delegates who attend and complete the course
- **Anderson Professional Certification (APC)[®]** e-Certificate will be provided to delegates who successfully completes and pass the APC assessment

► INFO & IN-HOUSE SOLUTION

For more information about this course, call or email us at:

Call us: +971 4 365 8363

Email: info@anderson.ae

Request for a Tailor-made training and educational experience for your organization now:

Email: inhouse@anderson.ae

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