



## Boosting Operational Performance

Putting World-Class Improvement Methodologies into Practice

### ► Training Details

#### Online Training Course Overview

In a rapidly changing world, the drive to deliver faster, cheaper and right-first-time has never been greater. Meeting the rising demands of our customers and stakeholders requires smarter, more streamlined processes that minimize friction and empower people to do a great job.

Through this highly practical training course, you will learn how to apply world-class improvement tools and methodologies, and gain experience of identifying improvement opportunities and using practical techniques to deliver them. This Anderson online training course will help you align business performance to organisational strategy, eliminate waste and deliver more effective customer service. It will help you build business processes from the ground up, remove barriers that currently hold people back, and deliver measurable benefits in terms of time, cost and quality.

#### Online Training Course Objectives

**By attending this Anderson online training course, you should achieve these goals:**

- Locate and quantify operational performance improvements
- Identify and eliminate waste and reduce cycle times
- Identify and address the root causes of current performance problems
- Re-design your operational processes
- Deliver what your internal and external customers want better, fast and cheaper
- Measure the business benefits delivered through your improvement efforts
- Get your people on board so that improvement sticks and benefits last

#### Designed For

**This Anderson online training course is designed for a wide range of professionals involved in the budget process, including, but not limited to:**

- Engineers
- Team Leaders
- Middle Managers
- Department Heads
- General Managers
- Performance improvement specialists
- Project Managers

#### Online Training Course Outline

**Amongst a wide range of valuable topics, the following will be prioritised:**

- Discovering improvement opportunities by 'Going to the Gemba' and asking effective questioning
- Observation techniques
- Quantifying performance improvement opportunities and cost savings
- Reducing cycle times and increasing throughput

- ▶ Optimizing Prime Movers
- ▶ Removing bottlenecks
- ▶ Increasing Utilization and Productivity
- ▶ Collecting data on current and potential Efficiency
- ▶ The 5S improvement approach
- ▶ Root Cause Analysis
- ▶ The principles of process mapping and process re-engineering
- ▶ Eliminating the 7 Wastes
- ▶ Discovering improvement opportunities through observation and practical questioning
- ▶ Quantifying performance improvement opportunities
- ▶ Analyzing performance data and presenting it in a compelling way
- ▶ Empowering employees through performance data
- ▶ Pareto Analysis
- ▶ Zoning and flow techniques

## ▶ Preview

**First Session : 11:00 - 12:30**

**1<sup>st</sup> Break : 12:30 - 12:45**

**Second Session : 12:45 - 14:15**

**2<sup>nd</sup> Break : 14:15 - 14:30**

**Third Session : 14:30 - 16:00**

## ▶ The Certificate

Anderson e-Certificate of Completion will be provided to delegates who attend and complete the course

## ▶ INFO & IN-HOUSE SOLUTION

For more information about this course, call or email us at:

Call us: +971 4 365 8363

Email: [info@anderson.ae](mailto:info@anderson.ae)

Request for a Tailor-made training and educational experience for your organization now:

Email: [inhouse@anderson.ae](mailto:inhouse@anderson.ae)

**Anderson**  
Executive Development Centre

P.O Box 74589, Dubai, United Arab Emirates

**Web:** [www.anderson.ae](http://www.anderson.ae)

**Email:** [info@anderson.ae](mailto:info@anderson.ae)

**Phone:** +971 4 365 8363

**Fax:** +971 4 360 4759

©2024. Material published by Anderson  
shown here is copyrighted.

All rights reserved. Any unauthorized copying, distribution, use, dissemination, downloading, storing (in any medium), transmission, reproduction or reliance in whole or any part of this course outline is prohibited and will constitute an infringement of copyright.