



Giving Effective Feedback

Does Your Feedback Help People Change?

► Training Details

Online Training Course Overview

Do you dread giving feedback? Most managers suffer the feedback nightmare. Usually the manager brings the unfortunate employee into the office and dumps a year's worth of "constructive criticism" onto him. It is no surprise the process is provoking. This is not the way to talk about performance, suggested improvements, and goals for the future.

It is counterproductive as giving feedback is the way to engage your team and keep them on track. When feedback is done in the right way it leads to exceptional performance. Giving feedback is a skill and it takes practice. Anderson's Giving Effective Feedback online course delivers the **different feedback models** and tips on how you can give feedback constructively and effectively.

Online Training Course Objectives

By the end of this Anderson online training course, you will be able to:

- Use feedback models to give positive and negative feedback
- Apply feedback into the continuous improvement cycle
- Build people's confidence and motivation
- Offer negative feedback and offer ways to improve
- Set goals and gain commitment to improve
- Always finish on a positive - appreciate the good

Designed For

This Anderson online training course is suitable to a wide range of professionals but will greatly benefit:

- Supervisors
- Team Leaders
- Managers
- Professionals who deliver feedback
- Professionals who receive feedback

Online Training Course Outline

Amongst a wide range of valuable topics, the following will be prioritised:

- How feedback fits into the continuous improvement cycle
- Apply the continuous improvement cycle - goal, plan, action, FEEDBACK, change
- How to deliver negative feedback and give "constructive criticism"
- How to give feedback to your staff
- Where to give your feedback
- Planning your feedback and improving performance
- The 10 rules for effective feedback
- Proper praise and appreciation
- How to set goals based upon recent feedback
- How to gain commitment to improve

► Preview

First Session : 11:00 - 12:30
1st Break : 12:30 - 12:45
Second Session : 12:45 - 14:15
2nd Break : 14:15 - 14:30
Third Session : 14:30 - 16:00

► The Certificate

An Anderson e-Certificate will be provided to delegates who attend and complete the online training course

► INFO & IN-HOUSE SOLUTION

For more information about this course, call or email us at:

Call us: +971 4 365 8363

Email: info@anderson.ae

Request for a Tailor-made training and educational experience for your organization now:

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