

# Leadership & Management Online Masterclass

Achieving Results through Better People Management

# ▶ Training Details

# **Online Training Course Overview**

Well-trained and competent Managers and Leaders are essential for the success of any organisation. This exciting and practical online training course will help you develop as a Manager or Leaders of People. This Anderson online training course will help all Supervisors, Managers and Leaders enhance their professional skills. Participants will find this online course engaging, energising, and inspiring. This two-day online training course is suitable for all managers, supervisors, and leaders at all levels.

# **Online Training Course Objectives**

#### By the end of this online training course, participants will be able to:

- ► Understand the differences between leadership and management
- Describe transformational leadership
- ► Explain ways to create an effective team
- ► Demonstrate competency in Emotional Intelligence (EI)
- List the key elements of human motivation

# **Designed For**

# This Anderson training online course is suitable to a wide range of professionals but will greatly benefit:

- ► All Leaders, Managers, Supervisor and Team Leaders
- ► Anyone moving into a people management role from a technical position
- ► Technical experts with limited people management experience
- ► HR Business Partners
- ► Anyone wanting to improve their soft skills

#### **Learning Methods**

This Anderson online training course will utilise a variety of proven online learning techniques to ensure maximum understanding, comprehension, and retention of the information presented.

This online training course is very participatory and interactive. It involves skill practice in small groups. A variety of practical sessions, relevant case studies, simulations, and team games and activities are programmed into this Course.

# **Online Training Course Outline**

Understanding leadership and management

## Day One: Leadership and Management Essentials

- Transformational leadership principles
- Creating effective teams

- Managing cross-functional teams
- ► Communicating effectively

# Day Two: Emotional Intelligence (EI) and Motivation

- Understanding yourself and others
- ► El Competencies
- ► Improving your EI
- ► Understanding human motivation
- ► Motivating Generation "Y" & "Z"

## Preview

10:30 - 11:00 : Welcome, Setup, Registration

 11:00 - 12:30
 :
 First Session

 12:30 - 12:45
 :
 Break (15 minutes)

 12:45 - 14:15
 :
 Second Session

 14:15 - 14:30
 :
 Break (15 minutes)

 14:30 - 16:00
 :
 Third Session

#### ▶ The Certificate

An Anderson e-Certificate will be given to delegates who attend and complete the online course

#### INFO & IN-HOUSE SOLUTION

For more information about this course, call or email us at:

Call us: +971 4 365 8363

Email: info@anderson.ae

Request for a Tailor-made training and educational experience for your organization now:

Email: inhouse@anderson.ae



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