



## Best Practices in Multishift Operations

Achieving Operational Excellence in Multishift Management

### ► Upcoming Sessions

27-31 Jan 2025	Online	\$3,950
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### ► Training Details

#### Online Training Course Overview

If you want to know how the world's best operational organisations manage multiple-shift 24-hour operations to deliver world-class performance and develop world class people, then join this Anderson training course.

Multiple-shift operation poses extra challenges because of the potential for fatigue and regular personnel changes. To compete successfully, whatever your industry, 24-hour operations must recognize and overcome these challenges and continuously improve for a facility to operate safely, efficiently and achieve the highest possible standards consistently. Adopting best practices of shift working will result in significantly reduced risk of incidents and levels of waste together with fewer operational problems such related to throughput and poor communication.

#### Online Training Course Objectives

**By attending this Anderson online training course, delegates will be able to:**

- Recognize and appreciate the issues associated with 24/7 shift operation
- Identify and develop strategies to manage shift risks and issues and become a world-class 24/7 operation
- Benchmark their performance against that of world-class facilities
- Appreciate the impact of better communication and leadership for shift working
- Explore alternative shift schedules
- Develop effective Shift Supervisors

#### Designed for

**This Anderson online training course is suitable for operation personnel and their managers and other professionals who support them. For example:**

- Operational managers
- Shift supervisors and shift team leaders
- Personnel interested in Quality and Quality Assurance
- Maintenance and Engineering Personnel
- Training & Development Personnel
- Personnel from Logistics or Network Support Teams
- HR Personnel and those involved in Staff health and welfare at any level

### ► Training Course Outline

**Amongst a wide range of valuable topics, the following will be prioritized:**

- ▶ How Shift working introduces extra challenges
- ▶ Communication for shift working
- ▶ Leadership for shift working
- ▶ Significance of shift-to-shift handover
- ▶ Fatigue, its consequences and countermeasures
- ▶ Teamwork for shift teams
- ▶ Training and developing Shift Teams
- ▶ Analysis of delegates' shift schedules and issues
- ▶ Alternative Shift Schedules
- ▶ Development of strategies to manage shift risks and issues and become a world-class 24/7 operation

## ▶ The Certificate

An Anderson e-Certificate will be provided to delegates who attend and complete the online training course

## ▶ INFO & IN-HOUSE SOLUTION

**For more information about this course, call or email us at:**

**Call us: +971 4 365 8363**

**Email: [info@anderson.ae](mailto:info@anderson.ae)**

**Request for a Tailor-made training and educational experience for your organization now:**

**Email: [inhouse@anderson.ae](mailto:inhouse@anderson.ae)**

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