



# The Management Transition

## Developing Great People Management Skills

### ► Training Details

#### Online Training Course Overview

Are you new to a management role or do you want support in developing your capabilities to be a great boss? This course recognises the changing shape of work resulting in the need for new management capabilities. It is widely known that millennials have different expectations of work; managers therefore need new approaches to motivate them. As technology advances, organisational structures are adapting and knowledge workers and front-line staff are required to take decisions. Join us on this interactive course to gain confidence, learn new skills and raise your awareness to become the manager or supervisor you want to be.

#### Online Training Course Objectives

**By attending this Anderson online training course, delegates will be able to:**

- Understand what constitutes a managers' role and key capabilities
- Gain understanding of team leadership and how to apply it
- Enhance communication skills to overcome functional barriers
- Acquire creative thinking skills for effective problem solving
- Develop abilities to manage up as well as peers and subordinates

#### Designed For

This Anderson online training course is suitable for a wide range of professionals who are in the process of transitioning to a managerial role and who want to gain skills and confidence to become great bosses. For example:

- Employees about to progress into supervision or management
- Current Supervisors who are interested in building their management skills
- Team Leaders, site, operations and production Supervisors
- First time Managers yet to receive management training
- Young employees identified as 'high potential' future Managers

#### Online Training Course Outline

Amongst a wide range of valuable topics, the following will be prioritised:

- Understand what management is
- Understand what leadership is
- Gain greater self-awareness of management & leadership capabilities
- Understand different organisational roles: functional, departmental and team
- Recognise the importance and value of diversity in teams
- Gain skills in managing people's performance
- Gain understanding of people development: training, mentoring, coaching
- Develop confidence in managing conflict
- Understand finance for non-financial managers
- Understand the culture of continuous improvement

### ► The Certificate

Anderson e-Certificate of Completion will be provided to delegates who attend and complete the course

## ▶ INFO & IN-HOUSE SOLUTION

For more information about this course, call or email us at:

Call us: +971 4 365 8363

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Request for a Tailor-made training and educational experience for your organization now:

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